

BEKO AUTHORITY IN QUALITY

We fully meet the high quality requirements of the market with the high quality standard that our employees take great pride in, the most up-to-date components and intensive quality assurance measures. BEKO's declared aim is to maintain and consolidate its quality leadership.

As a worldwide leading supplier of compressed air and compressed gas technology products we attach the greatest importance to quality. We do not limit our quality awareness to individual areas or products. All manufacturing facilities in the group are certified to international quality standard DIN EN ISO 9001:2000.



Short paths, effective processes

To deliver first-class performance in all our business activities on a permanent basis we have transcended traditional, compartmentalised thinking and replaced this with a systematic, process-oriented philosophy. The individual processes are intermeshed in such a way that they generate maximum benefits to our customers.

A crucial element of our quality management system is the streamlined, process-oriented organisation within an overarching structure. The optimised integration of quality considerations in all processes translates into the guaranteed, reliable quality of all BEKO products. This also means we can develop tailored solutions for our customers at the highest level. We carry out regular quality audits to test and check all processes, regardless whether new or established, to release further optimisation potential.

Competent workforce

All our employees have continuous intranet access to our quality management system. This makes the regular process flows transparent to our staff. As a result, our workforce is oriented to our process targets and in-built process safety.

The professional qualification and development of our entire staff worldwide sets the basis for ongoing product improvement. We use modern management tools for the systematic further development of our quality schemes. This involves further training for our employees globally. Our quality circles systematically exploit the experience of our staff to improve the quality management system and our products.

Suppliers and partnerships

We regard our suppliers as important partners for our company. Our on-site visits to our suppliers serve to drive their continuous development forward. Regular supplier analysis helps us to identify improvement potential. This results in higher customer benefit, lower costs and provides our cooperation partners with a reliable framework for their own planning.

We see the relationship with our customers as a partnership that is subject to non-stop improvement. Product development projects, for instance, are carried out in consultation with our customers. Thorough and comprehensive inspection and testing are part of our certified quality management system and ensure the high standard of our products.

It is our policy that we do not restrict ourselves to merely meeting the established minimum requirements.

We only release our products for series production after they have satisfied high quality criteria under tough conditions in field tests run together with our customers.

BEKO AUTHORITY IN QUALITY

Continuous improvement

We strive in particular to achieve, in cooperation with our partners, ever better results and to help our customers to increase their competitiveness. This assures our mutual long-term success. It is precisely this approach, i.e. the collaborative pursuit of continuous improvement, that our numerous faithful customers appreciate especially in their dealings with BEKO, as confirmed regularly in our customer satisfaction surveys.

Valuable support to enable us to maintain the high quality level of our products is provided by systematic market study and monitoring as well as by continuous implementation of the latest relevant findings in science and technology. Even after the go-ahead for series production, we continue to optimise our current products on the basis of systematic observation in the field.

The further development of our existing quality management system includes constant checking of conformity to relevant country and customer-specific requirements. Our internationally operating Quality Management acts as a central contact point for all our customers' quality issues. We are a member of the Zentrum für Qualitätsmanagement e.v. (ZQM), a quality management association that helps us in the professional development of our quality management system. The efficiency of the management system is monitored and continuously improved by means of regular system and process audits.

Thanks to our wide-ranging quality management system the customer can enjoy high product availability beyond the specified product lifetime.

On the path to business excellence

„Quality, customer satisfaction and partnerships“ are the cornerstones of our corporate policy. The executive management identifies itself unconditionally with the important role assigned to quality and sets clear signals for the whole of the workforce. Our activities are however not restricted to quality standard issues. On the contrary, we are on the way to achieving holistic business excellence. This involves, for instance, carrying out regular employee surveys, the systematic enhancement of staff satisfaction, putting our social responsibility into practice, especially with respect to the environment, and designing our processes, without exception, to conform to our corporate strategy and policy.

Subject to technical changes without prior notice; the information and data do not represent product characteristics within the meaning of the German Civil Code (BGB)

® Registered trademarks of
BEKO TECHNOLOGIES GmbH, Neuss



BEKO TECHNOLOGIES GMBH

Im Taubental 7 Telefon +49 2131 988-0
41468 Neuss Telefax +49 2131 988-900
www.beko.de beko@beko.de